DEANDRA ROACHÉ, FCIArb.
Arbitrator & Mediator

DeAndra Roaché, FCIArb. is a distinguished Arbitrator and Mediator with a prominent national and international ADR practice. She specializes in labor and employment disputes. As the Founder and President of Cynergis Dispute Resolution Services, she leads a progressive alternative dispute resolution services company. Ms. Roaché serves on the Board of Directors and Board of Governors of the DC Bar. She holds several leadership roles, including Immediate Past President/Executive Board Member of the Maryland Labor and Employment Relations Association/LERA, Vice-President and Board Member of the National Association of Railroad Referees (NARR), and President of the Dispute Resolution Board Foundation's Region 1 (US, Canada, Caribbean). She also serves on numerous labor arbitration and mediation rosters and permanent panels.

Her expertise includes but is not limited to arbitral matters in the land, air and sea transportation industries, as well as the public sector and hospitality industries. She works with companies, court systems, governmental agencies and individuals in various industries to address their conflict prevention, conflict resolution and conflict management needs. In addition to her active arbitration and mediation practice, Ms. Roaché is an adjunct professor at the University of Arizona's James E. Rogers College of Law, where she teaches Mediation. She frequently presents on various topics in the field and is a guest arbitrator panelist and speaker with the Labor Arbitration Institute (LAI). Before founding Cynergis Dispute Resolution Services, she gained extensive experience in the labor/collective bargaining, arbitration and mediation processes in the Washington, DC corporate office of a major transportation company.

Ms. Roaché is currently a *NAA Arbitrator SALON Fellow* with the DC/Mid-Atlantic Region of the National Academy of Arbitrators. She is a past distinguished American Arbitration Association *Judge Higginbotham Jr. Fellow* and a current *Fellow* of the Chartered Institute of Arbitrators. She is featured in the 2024 ABA publication by A. Schmitz "The Arbitration Conversation – Insights and Wisdom from Experts in the Field". Additionally, she is co-author of a book chapter on the arbitration process in the railroad industry in the National Academy of Arbitrator's "A QUARTER CENTURY OF NEW DIRECTIONS IN LEADERSHIP AND MISSION" publication (2022) and served as a Chapter Editor for "HOW ARBITRATION WORKS" by Elkouri & Elkouri (8th Edition Supplement).

Ms. Roaché can be reached at Cynergis Dispute Resolution Services, deandra.roache@cynergisadr.com, or (301) 250-7107 x1001. *Located in the Washington, DC metropolitan area and travels anywhere her neutral services are needed.*